

What is a Patient Centered Medical Home?

A Patient Centered Medical Home (pcmh) is a model of healthcare based on an ongoing, personal, trusted partnership among a patient, a doctor/mid-level practitioner, and the patient's care team. Whatever the medical need - preventive care, acute care, chronic care, or end-of-life care, the patient has a medical home; a single, trusted doctor and care team, in which continuous and comprehensive care is provided.

As your medical home, we strive to:

take care of your short term illnesses and long term chronic diseases.

provide you with a care team who knows you and your family.
respect you as an individual. We will not make judgements based on gender, age, race, sexual orientation, or disability.

listen to you and address your concerns.

help you stay healthy by giving you easy-to-understand information.

remind you when vaccines and tests are due

notify you of test results in a timely manner

have a doctor/practitioner on call 24 hours a day and 7 days a week.

help coordinate care with specialty doctors if needed.

improve your care by continuing to use state-of-the-art electronic health records and e-prescribing.

As your Medical Home, we ask you to:

tell us about what you know about your health and illnesses.

tell us about all medications you are taking, prescribed and over-the-counter, at each visit.

seek our advice before you see other physicians. We may be able to care for that need. If not, we know about the strengths of various area specialists.

let us know when you do see other health care providers and ask them to send us a report about your care.

keep your appointments with us or call to reschedule or cancel at least 24 hours in advance.

notify us if you do not receive your test results within 2 weeks.

learn about wellness and how to prevent disease.

learn about your insurance so you know what it covers.

pay your share of the visit fee when you are seen at our office.

give us feedback to help us improve our services.